4.1 Upgrading Devices



Other Devices

Obtain the latest firmware from Support-E: <u>https://support.huawei.com/enterprise/en/software/index.html</u>. If you do not have the download permission, contact the distributor to obtain the latest firmware.

Upgrade device by SmartLogger WebUI: Upgrade the firmware of the SmartLogger or

Upgrade device by app: Upgrade the firmware version of devices as

SUN2000-50/60KTL-M0, 100KTL-M1



Upload the firmware to the mobile

Upgrade device

Upgrade

Jm

the mobile phone.

SmartLogger

SmartLogger Online Device upgrade System Maintenance ✓ SmartLogger Connection failed (Clear data \sim PID Upload the Rated power Active power (C) Export all files 9.900 kW 0.000 kW MBUS firmware to t Energy yield of current Import all files Total day 0.00 kWh 0.00 kWh SUN2000(1) USB flash driv (2) Restore factory settings SUN2000(1) D Inverter inspect 10 B SUN2000(1) Alarm Quick settings (
Device Mgmt SUN2000(1) Device List SUN2000(1) ~ B (Device logs Device monitoring Maintena Cor 🐨 Upgrade Inverter Spot 63



| | | IL03J00037 |
|-------------------|--|--|
| Option | Function | Operation Description |
| Single Upgrade | Upgrade a device of any type. | Select the upgrade package and click Upload. |
| | The Single Upgrade mode does not apply to two or more types of device at a time. For example, you cannot select both SUN2000 and SmartLogger . | Select the device that requires a firmware upgrade. Click Upgrade. |
| Batch Upgrade | Upgrade inverters in batches. | Select the upgrade package and click Upload. Click Upgrade. |

Upgrade device by FusionSolar WebUI: Upgrade the firmware of the SmartLogger, Smart Dongle, and inverter over the WebUI.

| Device Management | | ence opgrade in tipp (| | Add | | × | |
|--------------------|------------------|---|---------------|--------------------|---|-------------|---------------------------------|
| Adapter Management | Device type: All | Upgrade time | e: Start date | * Upgrade : | Now Upgrade after authorization | ation | Add |
| Upgrade Management | + adm** | 2021-05-10 16:10:38 | Now | * Device type: | Inverter | | ed:0 Timeout:0 Del [^] |
| Device Log Export | + adm** | 2021-05-10 11:16:52 | Now | * Target version : | V100R001C00SPC333 | | ed:0 Timeout:0 Del |
| | + adm** | 2021-05-10 10:39:23 | Now | * Device : | All | | ed:0 Timeout:0 Del |
| | | | | | Enter a keyword | ٩ | |
| | Huawei te | Huawei technical support center uploads the upgrade package to FusionSolar. | | | ← □ | | |
| | package | | | | L affect customer equipment. Obtain autho | rization in | |

Insert the USB flash drive that stores the firmware into the USB port on the SmartLogger.

4.2 Exporting Device Logs Export device logs by app: You can tap Log management or Device Logs to export operation logs.



Sharing logs

Method 1: Share files through file management.



Export device logs by SmartLogger WebUI: Select the device whose logs are to be exported and click **Export Log**.



IL03J00040

Logs of two or more types of devices cannot be exported at a time. For example, you cannot select both SUN2000 and SmartLogger. Logs can be exported for a maximum of five devices of the same type at a time.

Method 2: Share logs through log management





4.3 WLAN Connection Failure

1. The WLAN hotspot is automatically disabled if it is not used for a long time after connection.

Hold down the RST button (for 1s to 3s) to enable the WLAN function.



| Enspire | Deployment Wizard Over Vi | iew Monitoring Q | Query Settings | |
|-------------------|---------------------------|-------------------------|--------------------|---|
| 🗢 User Param. | × 🕢 | | | |
| - Comm. Param. | Wireless Network | WLAN | OFF in Idle state | |
| Wireless Network | | SSID | | / 'A-7''0-9'/8-19 characters at least two types of characters) |
| Wired Network | | Password | | 2, A=2, 0=9 (a=19 characters, at least two types of characters) |
| RS485 | | | Submit | |
| Power Meter | Mobile Data(4G/3G/2G) | | | |
| Management System | | Monthly traffic package | 00.0 | [0.00, 1024.00]MB |
| Modbus TCP | | Network mode | 4G/3G/2G automatic | |
| IEC103 | 1 | APN mode | Automatic 🗸 | |
| IEC104 | | Authentication type | CHAP 🖌 | |
| FTP | | APN | | |
| Email | | APN dialup number | | |
| Power Adjustment | | APN user name | | |
| Remote Shutdown | | APN user password | ***** | |
| • DI | ∼ | | Submit | |

- By default, WLAN is set to OFF in idle state.
- When **WLAN** is set to **OFF in idle state**, the WLAN function is available within 4 hours after the SmartLogger is powered on. In other cases, hold down the RST button (for 1s to 3s) to enable the WLAN function.
- If WLAN is set to Always OFF, choose Settings > Wireless Network on the SmartLogger WebUI and set WLAN to Always ON or OFF in idle state.

2. Select the correct option for the WLAN not to access the Internet.



If the setting is incorrect, forget the WLAN network from the WLAN list in the phone system and reconnect to the network. The screen varies depending on the phone model.

3. If the device is connected to the WLAN but the device cannot be accessed, disable the 4G network and reconnect to the device.





4.4 Checking the Device Status







4.5 IPS Test

(For Italy CEI0-21 grid code only & SUN2000-12/15/17/20KTL-M0/M2)

The Italy CEI0-21 grid code requires an IPS test for the SUN2000. During the IPS test process, the SUN2000 consecutively tests the protection thresholds and time for 10-min overvoltage, level 1 overvoltage, level 1 undervoltage, level 1 overfrequency, and level 1 underfrequency. The SUN2000 shuts down after the IPS test starts, and it restarts after the IPS test is successful.

- 1. Log in to the FusionSolar app as **installer** or **Advanced User**. On the **Device commissioning** screen, choose **Maintenance**, and tap **IPS test**.
- 2. Tap **Start** to start the IPS test. After the IPS test is complete, **IPS State** is displayed as **IPS state success**. Tap **Reports** in the upperright corner of the **IPS test** screen to view **IPS Self-Check Report**.





4.6 WLAN-FE Dongle Cannot Find Signals When Adapting to Some Routers

- 1. For a dual-band router (use 2.4G and 5G WLAN signals at the same time), check whether the 2.4G WLAN signal is enabled. (The WLAN Dongle does not support 5G WLAN.)
- 2. Confirm that the 2.4G WLAN SSID name is different from the 5G WLAN SSID name. If they are the same, set them to be different.
- 3. Log in to the router settings page. If the 2.4G WLAN channel is 13, change the channel to one in the range of channel 1 to 11, which has small interference.
- The NETGEAR router settings page is used as an example:





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Google Play

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UNINSTALL

Last updated Sep 20, 2018

What's new 🔹

Tools

WiFi Moho



4.7 Locating Insulation Resistance Faults

If the ground impedance of a PV string connected to the inverter is too low, the inverter generates a Low insulation resistance alarm.

The possible causes are as follows:

- A short circuit occurs between the PV array and the ground.
- The ambient air of the PV array is damp and the insulation between the PV array and the ground is poor.

If a system is not configured with any optimizer, skip the corresponding operations. To locate the fault, Only applicable to SUN2000-12/15/17/20KTL-M0/M2, do as follows:

Step 1 Locate the faulty PV string: Connect each PV string to the inverter, power on and check the inverter, and locate the fault based on the alarm information reported by the FusionSolar app.



Maio

Possible cause

1. The PV array is short-circuited to ground: 2. The PV array is in a moist environment and the power cable is not well insulated to ground;

Suggestion

1. Check the impedance between the PV array output and PE, and eliminate short circuits and poor insulation points 2. Check that

correctly 3. If you are sure that the impedance is less than the pre

set protection threshold in a cloudy or rainy environment, log in to the mobile phone app. SmartLogger, or NMS and reset the insulation impedance protection threshold. Current insulation resistance: 0MQ, possible short circuit position: 98.5%. The short circuit position is valid for a single PV string. If there are multiple PV strings, check the PV strings one by on-



- The positive and negative terminals of a PV string are respectively connected to the PV+ and PV- terminals of the inverter. The PVterminal represents a possibility of 0% for the short-circuit position and the PV+ terminal represents a possibility of 100% for the shortcircuit position. Other percentages indicate that the fault occurs on a PV module or cable in the PV string.
- Possible fault position = Total number of PV modules in a PV string x Percentage of possible short-circuit positions. For example, if a PV string consists of 14 PV modules and the percentage of the possible short-circuit position is 34%, the possible fault position is 4.76 (14 x 34%), indicating that the fault is located near PV module 4, including the previous and the next PV modules and the cables of PV module 4. The inverter has a detection precision of ± 1 PV module.

Current insulation resistance: XX MΩ; possible short circuit position: XX%. The short circuit position is valid for a single PV string. If there are multiple PV strings, check the PV strings one by one.

Step 2 Locate the faulty cable: Power off the inverter. Check whether the connector or DC cable between the possible faulty PV modules and the corresponding optimizers, or those between the adjacent PV modules and the corresponding optimizers are damaged. Replace the damaged connector or DC cable. Power on the inverter and view the alarm information.

Step 3 Locate the faulty PV module: Power off the inverter, disconnect the possible faulty PV modules and corresponding optimizers from the PV string, and connect a DC extension cable with an MC4 connector to the adjacent PV modules or optimizers. Power on the inverter and view the alarm information.



Step 4 Locate the faulty component:

- 1. Disconnect the possible faulty PV module from the optimizer.
- 2. Power off the inverter.
- 3. Connect the possible faulty optimizer to the PV string.
- 4. Power on the inverter. Check whether the Low insulation resistance alarm is reported.
 - If the Low insulation resistance alarm is not reported, the PV module is faulty.
 - If the Low insulation resistance alarm is still reported, the optimizer is faulty.
- 5. Replace the faulty component to clear the insulation resistance fault.

If two or more ground insulation faults occur in a single PV string, the following method cannot locate the fault. You need to check the PV modules one by one.



4.8 Optimizer Disconnection Detection

Description

Terminals are used to connect the inverter and PV strings and to interconnect adjacent PV modules. If the terminals are loose or in poor contact, the adjacent PV modules will be disconnected. As a large number of PV modules are deployed on a rooftop, the troubleshooting is laborious and inefficient. Optimizer disconnection detection can accurately and efficiently determine the physical location of a fault point.



Optimizer disconnection detection



When PV string connections are normal, the optimizer connection status is green on the optimizer physical layout diagram.



When a PV string cable is disconnected, the connection status of the disconnected optimizer is red on the optimizer physical layout diagram.





4.9 Rapid Shutdown

When all PV modules connected to the solar inverter are configured with optimizers, the PV system shuts down quickly and reduces the output voltage of the PV string to below 30 V within 30 seconds.

Perform the following step to trigger rapid shutdown:

Method 1: Turn off the AC switch between the solar inverter and the power grid.¹

Method 2: Set the DC switch at the bottom of the SUN2000 to OFF. (Turning off an extra switch on the DC side of the SUN2000 will not trigger rapid shutdown. The PV string may be energized.)²

Method 3: To enable the rapid shutdown function, you need to connect the access switch to pins 13 and 15. The switch is closed by default. The rapid shutdown is triggered when the switch changes from closed to open.³

- 1. When backup box is connected in the system and AC switch is turned off, system operating modes switches to backup mode without rapid shutdown function enabled.
- 2. When ESS is connected in the system and rapid shutdown is triggered, inverter keeps operating with ESS charging and discharging as an AC coupled storage system. When ESS is not connected in the system, inverter shuts down in a few minutes when rapid shutdown is triggered.
- 3. Inverter shuts down immediately even to stop ESS charging and discharging.



4.10 Spare Part Substitution for V1 Models

| Spare Part Model | | Low-/Medium-Power Three-Phase Substitute Model | | DC Terminal Replacement | AC Terminal Replacement | RS485 Communications Terminal | Spare Mounting Plate Replacement | Protocol Adaptation Replacement |
|------------------|---------------|--|------------------|----------------------------|----------------------------|-------------------------------------|---|---------------------------------------|
| BOM Number | Model | BOM Number | Model | | | | | |
| 01071470 | SUN2000-8KTL | 01074317-002 | SUN2000-8KTL-M2 | 04153468 | Y | Y | 21155142 | Y |
| 01071471 | SUN2000-10KTL | 01074318-002 | SUN2000-10KTL-M2 | 04153468 | Y | Y | 21155142 | Y |
| 01071472 | SUN2000-12KTL | 01074319-002 | SUN2000-12KTL-M2 | 04153468 | Y | Y | 21155142 | Y |

Remove the mounting

plate from the original Rep inverter.







Secure the inverter.



Communications cable replacement





Protocol replacement for V1 models

| D중●♀▲■D く 维护 | ¥ Q i 100% ⊶) 17:32 | < ∝៕«"⊌ & | ■ 08:08 设备替换 | Device replacement | ି ⊔ କି ∎ 🕅 < | 歯∦♡ 12:04 |
|---|----------------------------|--------------|------------------------|--|-----------------|-----------|
| (十) 添加/删除设备 (1) 设备升级 | > | 设备替换 | SUN2000-33KTL > | the Device | (賞) 电网参数 | > |
| ① 日志管理 | > | 电网标准码 | 法国-UTE C 15-712-1(B) > | inconsistent with the actual model, do not | E 保护参数 | > |
| (制) 性能数据 | > | 时区 | UTC+08:00 V | select the model and directly set the power | (③) 特性参数 | > |
| ◎ 声光告警 | > | 时间设置 | 2020-07-06 15:23:49 > | grid code, time zone, and communication | 三, 功率调节 | > |
| IPS自检 AFCI自检启动 | > | 波特率 | 9600 \(| address. | 🕞 时间设置 | > |
| 逆変器开/关机 关机:异常关机 | | 协议类型 | MODBUS | If other parameters | 1↓ 通信配置 | > |
| ◎ 恢复出厂设置 | | 通信地址 | 3 > | need to be set, set them on the parameter | | |
| ④ 告營清除 | | | | setting screen. | | |
| (子) 历史发电量清除 | | | | | | |
| () 新日本地重校正 () 复位 | | | | | | |
| → 备件替换 | 50N2000-8KTL | | | S S S | | |

4.10 Spare Part Substitution for Low-Power Three-Phase M0 Models

| | Spare Part Model | Low-Power Three- | Low-Power Three-Phase Substitute Model | | | RS485 Communications Terminal | Spare Mounting Plate Replacement | Protocol Adaptation Replacement |
|-----------------------------------|---|---|--|--------------|-----------------------------|-------------------------------------|--|---------------------------------------|
| BOM Number | Model | BOM Number | Model | | No replacement is required. | No replacement is required. | No replacement is required. | No replacement is required. |
| 01074301 | SUN2000-5KTL-M0 | To be determined | SUN2000-5KTL-M1 | 04153468 | - | - | - | - |
| 01074302 | SUN2000-6KTL-M0 | To be determined | SUN2000-6KTL-M1 | 04153468 | - | - | - | - |
| 01074300 | SUN2000-8KTL-M0 | To be determined | SUN2000-8KTL-M1 | 04153468 | - | - | - | - |
| 01074295 | SUN2000-10KTL-M0 | To be determined | SUN2000-10KTL-M1 | 04153468 | - | - | - | - |
| 01074306 | SUN2000-12KTL-M0 | To be determined | SUN2000-12KTL-M1 | 04153468 | - | - | - | - |
| 01074303 | SUN2000-15KTL-M0 | To be determined | SUN2000-15KTL-M2 | 04153468 | - | - | - | - |
| 01074304 | SUN2000-17KTL-M0 | To be determined | SUN2000-17KTL-M2 | 04153468 | - | - | - | - |
| 01074305 | SUN2000-20KTL-M0 | To be determined | SUN2000-20KTL-M2 | 04153468 | - | - | - | - |
| 01074316 | SUN2000-3KTL-M0 | 01074316-001 | SUN2000-3KTL-M1 | 04153468 | - | - | - | - |
| 01074467 | SUN2000-4KTL-M0 | 01074467-001 | SUN2000-4KTL-M1 | 04153468 | - | - | - | - |
| 01074320 | SUN2000-5KTL-M0 | 01074320-001 | SUN2000-5KTL-M1 | 04153468 | - | - | - | - |
| 01074315 | SUN2000-6KTL-M0 | 01074315-001 | SUN2000-6KTL-M1 | 04153468 | - | - | - | - |
| 01074314 | SUN2000-8KTL-M0 | 01074314-001 | SUN2000-8KTL-M1 | 04153468 | - | - | - | - |
| 01074311 | SUN2000-10KTL-M0 | 01074311-001 | SUN2000-10KTL-M1 | 04153468 | - | - | - | - |
| 01074317-001 | SUN2000-8KTL-M0 | 01074317-002 | SUN2000-8KTL-M2 | 04153468 | - | - | - | - |
| 01074318-001 | SUN2000-10KTL-M0 | 01074318-002 | SUN2000-10KTL-M2 | 04153468 | - | - | - | - |
| 01074319-001 | SUN2000-12KTL-M0 | 01074319-002 | SUN2000-12KTL-M2 | 04153468 | - | - | - | - |
| 01074303-001 | SUN2000-15KTL-M0 | 01074303-002 | SUN2000-15KTL-M2 | 04153468 | - | - | - | - |
| 01074304-001 | SUN2000-17KTL-M0 | 01074304-002 | SUN2000-17KTL-M2 | 04153468 | - | - | - | - |
| 01074305-001 | SUN2000-20KTL-M0 | 01074305-002 | SUN2000-20KTL-M2 | 04153468 | - | - | - | - |
| Remove the original DC terminals. | Remove the original PV cable connector and use a new Staubli DC terminal to replace the original one. | e original cable is not long ogh, connect an extension cable he DC terminals. | eet the DC power to the DC terminals e inverter. | PV plant dep | | | | Calk terring |



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4.10 Spare Part Substitution for Medium-Power Three-Phase Inverters

| | Old Mod | Old Model Corresponding Medium-Power Three-Phase Inverters | | | | | | | |
|---------------|---|--|------------------------------------|--------------------|--|---------------------------------|----------------------|--|--|
| Version | Original Model | Number of MPPTs | Number of PV Input Terminals | Spare Part Model | Default Number of MPPTs (May Switch to the Number of MPPTs of the Old Model when Setting the Spare Part Model for Substitution) | Number of PV Input Terminals | Area | Electrical Specifications | BOM Number of the Corresponding Medium-Power Three-Phase Inverters |
| | SUN2000-15KTL | 3 | 6 | SUN2000-15KTL-M3 | 4 | 8 | Pan-Europe and China | The maximum input voltage, maximum input current, maximum | 01075485-043 |
| | SUN2000-17KTL | 3 | 6 | SUN2000-17KTL-M3 | 4 | 8 | Pan-Europe and China | MPPT voltage range, and maximum short-circuit current share the | 01075485-045 |
| | SUN2000-20KTL | 3 | 6 | SUN2000-20KTL-M3 | 4 | 8 | Pan-Europe and China | three-phase sales model. The parameters on the AC side are the | 01075485-046 |
| | SUN2000-23KTL | 3 | 6 | SUN2000-23KTL-M3 | 4 | 8 | Pan-Europe and China | same as those of the old model. | 01075485-047 |
| V1 spare | SUN2000-24.5KTL | 3 | 6 | SUN2000-24.5KTL | 3 | 6 | Japan | The electrical specifications are the same as those of old models of Japan version. | 01075485-048 |
| parts | SUN2000-28KTL | 3 | 6 | SUN2000-28KTL-M3 | 4 | 8 | Pan-Europe and China | The maximum input voltage, maximum input current, maximum MPPT voltage range, and maximum short-circuit current share the same platform and are the same as those of the medium-power three-phase sales model. The parameters on the AC side are the same as those of the old model. | 01075485-049 |
| | Sanken SUN2000-28KTL | 3 | 6 | SUN2000-28KTL | 3 | 6 | Japan Sanken | The electrical specifications are the same as those of old models of | 01075485-041 |
| | SUN2000-28KTL | 3 | 6 | SUN2000-28KTL | 3 | 6 | Japan | Japan version. | 01075485-050 |
| V2 1 | SUN2000-33KTL, SUN2000- 33KTL-E001, SUN2000-30KL-A | 3 | 6 | SUN2000-30KTL-M3 | 4 | 8 | Pan-Europe and China | The maximum input voltage, maximum input current, maximum | 01075485-051 |
| spare | SUN2000-40KTL | 3 | 6 | SUN2000-36KTL-M3 | 4 | 8 | Pan-Europe and China | same platform and are the same as those of the medium-power | 01075485-028 |
| parts | SUN2000-25KTL-US | 3 | 6 | SUN2000-25KTL-NAM3 | 4 | 8 | North America | same as those of the old model. | 01075485-016 |
| | SUN2000-30KTL-US | 3 | 6 | SUN2000-30KTL-NAM3 | 4 | 8 | North America | | 01075485-017 |
| | SUN2000-29.9KTL | 4 | 8 | SUN2000-29.9KTL-M3 | 4 | 8 | Australia | | 01075485-018 |
| | SUN2000-33KTL-A | 4 | 8 | SUN2000-30KTL-M3 | 4 | 8 | Europe | The maximum input voltage maximum input current maximum | 01075485-019 |
| | SUN2000-36KTL | 4 | 8 | SUN2000-36KTL-M3 | 4 | 8 | Pan-Europe and China | MPPT voltage range, and maximum short-circuit current share the | 01075485-020 |
| | SUN2000-42KTL | 4 | 8 | SUN2000-42KTL-M3 | 4 | 8 | Europe | same platform and are the same as those of the medium-power three-phase sales model. The parameters on the AC side are the | 01075485-021 |
| | SUN2000-43KTL | 4 | 8 | SUN2000-43KTL-INM3 | 4 | 8 | India | same as those of the old model. | 01075485-022 |
| | SUN2000-50KTL, SUN2000- 50KTL-C1 | 4 | 8 | SUN2000-50KTL-M3 | 4 | 8 | China | | 01075485-052 |
| V2.2 spare | SUN2000-33KTL-JP | 4 | 8 | SUN2000-33KTL-JP | 4 | 8 | Japan | The electrical specifications are the same as those of old models of | 01075485-053 |
| parts | SUN2000-40KTL-JP | 4 | 8 | SUN2000-40KTL-JP | 4 | 8 | Japan | Japan version. | 01075485-023 |
| | SUN2000-33KTL-US | 4 | 8 | SUN2000-33KTL-NAM3 | 4 | 8 | North America | The maximum input voltage, maximum input current, maximum | 01075485-025 |
| | SUN2000-36KTL-US | 4 | 8 | SUN2000-36KTL-NAM3 | 4 | 8 | North America | same platform and are the same as those of the medium-power three-phase sales model. The parameters on the AC side are the | 01075485-026 |
| | SUN2000-40KTL-US | 4 | 8 | SUN2000-40KTL-NAM3 | 4 | 8 | North America | same as those of the old model. | 01075485-027 |
| | Sanken SUN2000-33KTL-JP | 4 | 8 | SUN2000-33KTL-JP | 4 | 8 | Japan Sanken | The electrical specifications are the same as those of old models of | 01075485-039 |
| | Sanken SUN2000-40KTL-JP | 4 | 8 | SUN2000-40KTL-JP | 4 | 8 | Japan Sanken | Japan version. | 01075485-040 |
| | 14 Huawei Con | fidential | | | | | | | HUAWEI |



4.11 Common alarms and troubleshooting measures For details about how to handle alarms, see the user manual.

| Alarm ID | Alarm Name | Alarm Severity | Possible Causes | Suggestions |
|-------------|--------------------------------------|-------------------|---|---|
| 2001 | High String Input Voltage | Major | The PV array is not properly configured. Excessive PV modules are connected in series to a PV string, and therefore the PV string open-circuit voltage exceeds the maximum operating voltage of the solar inverter. | Reduce the number of PV modules connected in series in the PV string until the PV string open-circuit voltage is not greater than the maximum operating voltage of the solar inverter. After the PV array configuration is corrected, the alarm disappears. |
| 2011 | String Reverse Connection | Major | The PV string is reversely connected. | Check whether the PV string is reversely connected to the solar inverter. If yes, wait until the solar irradiance declines at night and the PV string current drops below 0.5 A. Then, turn off the DC switches and correct the PV string connection. |
| 2012 | String Current Backfeed | Warning | Only a few PV modules are connected in series in the PV string. Therefore, the terminal voltage is lower than that of other PV strings. | Check whether the number of PV modules connected in series in the PV string is less than that in other PV strings connected in parallel. If yes, wait until the solar irradiance declines at night and the PV string current drops below 0.5 A. Then, turn off the DC switches and add more PV modules. Check whether the PV string is shaded. Check whether the open-circuit voltage of the PV string is normal. |
| 2031 | Phase Wire Short- Circuited to PE | Major | The impedance of the output phase wire to PE is low or the output phase wire is short-circuited to PE. | Check the impedance of the output phase wire to PE, locate the position with lower impedance, and rectify the fault. |
| 2032 | Grid Loss | Major | The power grid experiences an outage. The AC circuit is disconnected or the AC switch is off. | Check the AC voltage. Check whether the AC circuit is disconnected or the AC switch is off. |
| 2062 | Low Insulation Resistance | Major | The PV array is short-circuited to ground. The PV array is in a moist environment and the power cable is not well insulated to ground. | Check the impedance between the PV array output and PE, and eliminate short circuits and poor insulation points. Check that the PE cable for the inverter is connected correctly. If you are sure that the impedance is less than the preset protection threshold in a cloudy or rainy environment, log in to the mobile phone app, SmartLogger, or NMS and reset the insulation impedance protection threshold |



Appendix 1: Compatible Smart Power Meters for 50/60KTL-M0, 100KTL-M1

| Manufac turer | Model | 12-20KTL-M2 | 29.9/30/36/40KTL-M3 | Export Limitation for 50/60KTL-M0 | Export Limitation for 100KTL-M1 |
|--------------------------|---------------------------------------|-------------|---------------------|--|---|
| Huawei | DTSU666-H 250 A/50 mA | Supported | Supported | Supported. The system power ca 170 kW due to the power measu A/50 mA smart power sensor. | pacity shall not be higher than arement limit of DTSU666-H 250 |
| Janitza | JANITZA-UMG604 | - | Supported | - | Supported |
| Janitza | JANITZA-UMG103 | - | Supported | - | Supported |
| Janitza | JANITZA-UMG104 | - | Supported | - | Supported |
| Schneider | Schneider- PM1200 | - | Supported | - | - |
| GAVAZZI | GAVAZZI-EM340- DIN AV2 3 X S1 X | - | Supported | - | - |
| REAL ENERGY SYSTEM | REAL ENERGY SYSTEM-PRISMA- 310A | - | Supported | - | _ |
| Algodue | Algodue-UPM209 | - | Supported | - | - |
| Mitsubishi | Mitsubishi-LMS- 0441E | - | Supported | - | - |
| WEG | WEG-MMW03- M22CH | - | Supported | - | - |



Appendix 2: Compatible Smart Power Meters for SmartLogger3000A

| Manufacturer | Model | Zero Export |
|--------------|-------------------------|--|
| ABB | A44 | _ |
| Acrel | PZ96L | Supported |
| Algodue | UPM209 | Supported |
| CHINT | DTSU666 | |
| Huawei | DTSU666-H | Supported |
| Elster | A1800ALPHA | - |
| GIMAC-i | MODBUS ENG MAP (120613) | |
| Iskra | MC320 | |
| Iskra | MC774 | - |
| Janitza | UMG604/UMG103/UMG104 | Supported |
| Lead | LD-C83 | |
| MingHua | CRDM-830 | |
| Mitsubishi | LMS-0441E | _ |
| NARUN | PD510 | _ |
| Netbiter | CEWE | _ |
| People | RM858E | |
| PowerLogic | ION6200 | - |
| PowerLogic | ION7600ION7550/ION7600 | _ |
| SATEC | PM130 PLUS | - |
| Schneider | iEM3000 series | |
| Schneider | PM1000 | |
| Schneider | PM1200 | - |
| SFERE | PD194Z | - |
| Socomec | COUNTIS E43 | Supported (Note: The meter does not support the scenario with imbalanced loads.) |
| Toshiba | S2MS | - |
| Weisheng | DSSD331 | - |





Appendix 3: Compatible EMIs

| Manufacturer | Model | Collected Information |
|------------------|-----------------|--------------------------------|
| Kipp&Zonen | SMPx | |
| Jinzhou Lichen | JZLC | |
| Hukseflux | Hukseflux_SRx | |
| Gill | Gill_MetPak-Pro | Wind speed |
| Rainwise | Pvmet-200 | Wind direction |
| Ingenieurbüro | Si-RS485TC | Module surface temperature |
| Soluzione_Solare | SunMeter | Ambient temperature |
| Handan | RYQ-3 | Irradiation intensity |
| Lufft | Lufft_WSx-UMB | Daily irradiance |
| Rainwise | Pvmet-150 | Status of the connected device |
| Meteocontrol | SR20-D2 | status of the connected device |
| YANGGUANG | PC-4 | |
| ABB | ABB_VSN800-12 | |
| ABB | ABB_VSN800-14 | |



Appendix 4: Evolution of Apps



| Арр | Positioning | Compatibility | Download Path |
|---|---|---|--|
| $\underbrace{SUN2000}_{SUN2000} + \underbrace{IsionHome}_{FusionHome} \rightarrow \underbrace{IsionHome}_{SUN2000} \stackrel{App version}{\underset{SUN2000}{SUN2000}} \stackrel{App version}{\underset{SUN200}{SUN2000}} \stackrel{App version}{\underset{SUN200}{SUN200}} \stackrel{App version}{\underset{SUN200}{S$ | Local commissioning tool for connecting to a third-party system Applied in areas without FusionSolar management system | All Huawei inverters, SmartLogger, Smart Dongle | Huawei AppGallery QR code |
| Image: Sun2000Image: Sun2000Image: Sun2000Image: Sun2000App version: 5.7.008FusionSolar app integrated SUN2000 app (Android and iOS) | Local commissioning and plant registration app for connecting to FusionSolar management system | All Huawei inverters, SmartLogger, Smart Dongle | Huawei AppGallery QR code |
| <u> </u> | | | |

Appendix 5: PV Connector Comparison

| Differences Between SUN2000 H4 and MC4 Terminals | | H4 (Amphenol) | MC4 (Staubli) | Comparison |
|---|---|---------------------------|--------------------|--|
| Applicable inverter | | SUN2000-12/15/17/20KTL-M0 | SUN2000-8-20KTL-M2 | |
| Terminal appearance | Conductive core appearance | TOTAL DOT | | The conductive core appearance is obviously different. The Staubli male and female cores are marked as "MC", and the Amphenol male and female cores are marked as "A". |
| | Cables with plastic shells | Tal | | The dimensions of fasteners are inconsistent. Staubli connectors use white silk screen, and Amphenol connectors use imprinting marks. |
| | Board end connectors with plastic shells | | | Staubli connectors use round thread heads, and Amphenol connectors are D-type connectors. Staubli connectors use white silk screen, and Amphenol connectors use imprinting marks. |
| Fastener | Connector unlocking tool | JOT | SIBO | Staubli fasteners support torque protection, while Amphenol fasteners do not. |
| Crimping tool | Crimping tool | | | The jaws of the crimping pliers are consistent. The compression ratio must be less than 90%. |



Thank you.

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